

06
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7590 03/17/2005

Jeffrey S. Smith
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Nancy Cournoyer	(Depositor's name)
	(Signature)
June 16, 2005	(Date)

APPLICATION NO.	FILING DATE	FIRST NAMED INVENTOR	ATTORNEY DOCKET NO.	CONFIRMATION NO.
09/652,978	08/31/2000	Stephen McFarland	02950.P059	4737

TITLE OF INVENTION: USER INVOKED DIRECTED OUTDIAL METHOD AND APPARATUS

APPLN. TYPE	SMALL ENTITY	ISSUE FEE	PUBLICATION FEE	TOTAL FEE(S) DUE	DATE DUE
nonprovisional	NO	\$1400	\$0	\$1400	06/17/2005
EXAMINER	ART UNIT	CLASS-SUBCLASS			
KNOWLIN, THJUAN P	2642	379-202000			

1. Change of correspondence address or indication of "Fee Address" (37 CFR 1.363).
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(A) NAME OF ASSIGNEE

(B) RESIDENCE: (CITY and STATE OR COUNTRY)

Aspect Communications Corporation

San Jose, CA

Please check the appropriate assignee category or categories (will not be printed on the patent): Individual Corporation or other private group entity Government

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- Issue Fee
 Publication Fee (No small entity discount permitted)
 Advance Order - # of Copies 3

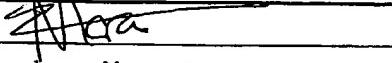
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 The Director is hereby authorized to charge the required fee(s), or credit any overpayment, to Deposit Account Number 10-0143 (enclose an extra copy of this form).

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- a. Applicant claims SMALL ENTITY status. See 37 CFR 1.27. b. Applicant is no longer claiming SMALL ENTITY status. See 37 CFR 1.27(g)(2).

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Authorized Signature 

Date 06/17/05

Typed or printed name Andre Marais

Registration No. 48,095

This collection of information is required by 37 CFR 1.311. The information is required to obtain or retain a benefit by the public which is to file (and by the USPTO to process) an application. Confidentiality is governed by 35 U.S.C. 122 and 37 CFR 1.14. This collection is estimated to take 12 minutes to complete, including gathering, preparing, and submitting the completed application form to the USPTO. Time will vary depending upon the individual case. Any comments on the amount of time you require to complete this form and/or suggestions for reducing this burden, should be sent to the Chief Information Officer, U.S. Patent and Trademark Office, U.S. Department of Commerce, P.O. Box 1450, Alexandria, Virginia 22313-1450. DO NOT SEND FEES OR COMPLETED FORMS TO THIS ADDRESS. SEND TO: Commissioner for Patents, P.O. Box 1450, Alexandria, Virginia 22313-1450.

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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant: Stephen McFarland et al.

Title: USER INVOKED DIRECTED OUTDIAL METHOD AND APPARATUS

Docket No.: 2046.002US1

Serial No.: 09/652,978

Filed: August 31, 2000

Due Date: June 17, 2005

Examiner: Thjuan P. Knowlin

Group Art Unit: 2642

Customer No.: 21186

Confirmation No.: 4737

Commissioner for Patents
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Notice of Allowance Date:
March 17, 2005

We are transmitting herewith the attached:

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- A check in the amount \$ 9.00 to cover the Extra Patent Copies Fee (3 copies).
- Issue Fee Transmittal (Form PTOL-85).
- A return postcard.

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By


Andre L. Marais
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Nancy Cournoyer
Name

Nancy Cournoyer
Signature